# Course: Project Service Design & User Experience — credits: 5

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| **Course code** | FMDP23PRJ1 |
| **Name** | Project Service Design & User Experience |
| **Study year** | 2026-2027 |
| **ECTS credits** | 5 |
| **Language** | Dutch, with parts in English |
| **Coordinator** | H. Tebbes |
| **Modes of delivery** | Project-based learning |
| **Assessments** | Project Service Design & User Experience - Report |

**Learning outcomes**

The student:
1. Analyzes the facility environment, including trends and developments, and describes the context of the facility subject;
2. Formulates a research plan for a simple facility issue, within which the relevant internal and external customers and/or stakeholders are identified and adequately surveyed and the quality of practice-oriented FM research is ensured.

**Content**

*No content available*

**Included in programme(s)**

Facility Management - parttime

**School(s)**

Arts, Design & Built Environment

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