

Course: Professional Skills 3

credits: 5

Course code	IFVB25PRO3	Modes of delivery	Guest lecture
Name	Professional Skills 3		Practical / Training
Study year	2026-2027		Tutorial
ECTS credits	5	Assessments	Advisory skills & negotiation - Report
Language	English		HRM, Change mgmt & leadership - Other assessment
Coordinator	R.F. van Bolhuis		Iterative design - Report

Learning outcomes

1. The student applies design research skills in a project
2. The student negotiates and advises for a client on the implementation and management of a new service.
3. The student performs and reflects on a selection interview and bad news interview as part of the HR cycle in actual practice situations

Content

Students will work on their own professional skills needed as a young facility manager in the areas of design research, negotiation and advising skills and recruitment & selection and bad news interviews as a manager in the HR cycle.

Included in programme(s)

Facility Management, major International Facility Management
International Facility Management exchange programme

School(s)

Arts, Design & Built Environment