Course: Professional Skills 4 — credits: 5

Course code	IFVB25PRO4
Name	Professional Skills 4
Study year	2026-2027
ECTS credits	5
Language	English
Coordinator	R.F. van Bolhuis
Modes of delivery	Tutorial
Assessments	Change management - Report Organisational behaviour - Report Research skills - Report

Learning outcomes

Learning Outcomes:

1. The student will demonstrate what connections the theoretical framework makes to his/her research and how the analysis of qualitative research data was applied in a real-world case study.
1. The student explains, in a visual product, what hospitality, health and sustainability means in his/her role as an young facility manager.
1. The student acts as a coach or advisor in a change process and reflects on his/her intervention.

Content

Professional Skills - IFVB22PRO4

Course information

Students will work on their own professional skills needed as a young facility manager in the area of the theoretical framework in research and the analysis of qualitative research data, the meaning of hospitality, sustainability, and health in a facility environment, and coaching and advising change processes and interventions.

Teaching methods

Seminar
Guest lecture
Training
Assignment

Tests

Portfolio

Teachers

Pauline Harmsen, Nelleke Dijkema en Wilma Hendrikse

Materials

EN-NL: materials made available via Blackboard

Included in programme(s)

Facility Management, major International Facility Management
International Facility Management exchange programme

School(s)

Arts, Design & Built Environment

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