

Vak: Management of the Facility Organisation

credits: 3

Vakcode	IFVP18WFMMFO	Werkvormen	Werkcollege
Naam	Management of the Facility Organisation	Toetsen	Management of the Facility Organisation - Computer, organisatie tentamenbureau
Studiejaar	2020-2021		
ECTS credits	3		
Taal	Nederlands		
Coördinator	S.C.M. Lechner		

Leeruitkomsten

Main learning outcome

The student can recognise basic concepts of business management and their relationship with Facility Management

The student:

- describes the terms organisation, company and business and defines the concept of 'business management'
- describes primary activities within organisations and recognises the place of Facility Management within them
- describes supporting activities within organisations and recognises the place of Facility Management within them
- recognises the different dimensions of organisational environments and indicates how organisation and environment influence each other
- describes the process of strategy formulation, its management and its implementation

Inhoud

In the module **Management of the Facility Organization (MFO-1)** you will learn that there is a relation between the strategy of the organization and the organization of a (facility) company on the one hand and that what happens in the (facility) environment (customers and society) on the other. The better a (facility) company can respond to the changing demands of its (internal) customers and broad social developments, the better a company functions and if desired can grow.

The coordinating of customer demand at management level naturally has consequences for the work at the workplace. There, various departments are busy making the products and / or providing services. The work processes therefore constantly need to be adjusted each time the customer's demand changes. The better the cooperation between the departments and the department heads, the better the coordination with regards to customer demands takes place.

During this module you will be guided through the literature by means of five to six lectures in which the most important topics will be discussed (capita selecta). During these lectures attention is paid to the theory at an interactive way and there is an opportunity to ask questions about the to be studied material. Questions that arise during the self-study can always be asked during the next lecture.

Opgenomen in opleiding(en)

Facility Management, major International Facility Management

School(s)

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